

## Useful Contact List

	Person/Department	Email	Telephone
<b>Emergency Water Pollution</b>	NIEA -DAERA		0800 80 70 60 24 hour hotline
<b>General water quality information requests</b>	NIEA -DAERA	waterinfo@daera-ni.gov.uk	
<b>Catchment Management Senior Officer</b>	Mary Toland NIEA - DAERA	Mary.Toland@daera-ni.gov.uk	02892 633473
<b>Catchment Management Officer</b> Upper Lough Erne, Lower Lough Erne, Lough Melvin, Arney	Lisa Maddox NIEA –DAERA	Lisa.Maddox@daera-ni.gov.uk	028 9263 3438
<b>Catchment Management Officer</b> Lower Bann, Moyola, Ballinderry, Braid and Maine, Six Mile Water, Lough Neagh	Mert Thompson NIEA -DAERA	Meredith.Thompson@daera-ni.gov.uk	02892 623048
<b>Catchment Management Officer</b> River Blackwater, Upper Bann, Lough Neagh, Carlingford and Newry	Wendy Craig NIEA -DAERA	Wendy.Craig@daera-ni.gov.uk	02892 623168
<b>Catchment Management Officer</b> Strangford, Quoile, South Down	Steven McDowell NIEA –DAERA	Steven.mcdowell@daera-ni.gov.uk	02892 623114
<b>Catchment Management Officer</b> Larne Lough, Bush, Glens and Rathlin	Steven McDowell NIEA –DAERA	Steven.mcdowell@daera-ni.gov.uk	02892 623114
<b>Catchment Management Officer</b> Belfast Lough and Lagan	Lynn McIlroy NIEA -DAERA	Lynn.McIlroy@daera-ni.gov.uk	02892623050
<b>Catchment Management Officer</b> Derg and Mourne, Strule, Owenkillew, Faughan, Roe, Burn Dennet and Foyle	Alan Dickson NIEA - DAERA	Alan.Dickson@daera-ni.gov.uk	028 9262 3067
<b>Natural heritage queries</b>	NIEA – DAERA	<a href="mailto:nieainfo@daera-ni.gov.uk">nieainfo@daera-ni.gov.uk</a>	0300 200 7856
<b>Waste queries</b>	NIEA – DAERA	NIEAwastecomplaint@daera-ni.gov.uk	028 9056 9758
<b>Marine and Fisheries general queries</b>	DAERA	marine.inforequests@daera-	028 9056 9262

		ni.gov.uk	
<b>Marine and Fisheries angling queries</b>	DAERA	anglingcorrespondence@daera-ni.gov.uk	0300 200 7860
<b>Agriculture and Environment</b> Countryside Management advice for land owners.	DAERA		0300 200 7842
<b>Forestry</b>	DAERA Forestry Service	customer.forests@daera-ni.gov.uk	028 66 343165
<b>Department of Infrastructure - Rivers</b> Sea and river defences. Flood protection. Flood risk management. Drainage. Maintenance of designated watercourses. For works in or near a river.	Rivers Agency	rivers.registry@dardni.gov.uk	028 90 253355
<b>Flooding emergencies</b>			Flooding Incident Line 0300 2000 100
<b>Loughs Agency</b> Inland fisheries, recreation and tourism in Foyle and Carlingford areas	Loughs Agency	general@loughs-agency.org	Foyle Area: 028 7134 2100 Carlingford Area: 042 938 3888
<b>Northern Ireland Water</b> If you have a problem with burst watermains, blocked sewers or your drinking water	Northern Ireland Water	waterline@niwater.com	0345 744 0088
<b>Planning issues</b>	Local Council		
<b>DAERA Brexit queries</b>		DAERABrexitProgramme@daera-ni.gov.uk	

**River Basin Management Plans and other information:**

[www.daera-ni.gov.uk/topics/water/river-basin-management](http://www.daera-ni.gov.uk/topics/water/river-basin-management)

**Web mapper which shows ecological status for water and reasons for classification:**

<https://www.daera-ni.gov.uk/articles/delivery-and-public-participation>