

**Refugees crisis from Ukraine**

**-Special arrangements for pets’ entry-**

Special arrangements have been put in place to facilitate the non-commercial movement of pet animals travelling with their owners from Ukraine or with EU citizens currently living in the Russian Federation or Belarus and wishing to return to the EU with their pets in emergency circumstances.

The table in Annex summarises the contact information of competent authorities/points of arrival in Member States to be used for non-commercial movement of such pet animals into the EU territory. It also provides the national web pages to be consulted for further information in this regard.

ANNEX – 24 March 2022

| **Member States and EEA/EFTA countries applying the flexibility in Regulation (EU) 576/2013** | | **Contact information** | **Web page for further information** |
| --- | --- | --- | --- |
| **ISO code** | **Name** |
| AT | Austria(1)(2) | [petsukraine@gesundheitsministerium.gv.at](mailto:petsukraine@gesundheitsministerium.gv.at) |  |
| BE | Belgium(1)(2) | [import@favv-afsca.be](mailto:import@favv-afsca.be) | NL: <https://www.favv-afsca.be/professionelen/dierlijkeproductie/reizengezelschapsdieren/#Oekraine>  FR: <https://www.favv-afsca.be/professionnels/productionanimale/voyageranimauxcompagnie/#Ukraine>  EN: <https://www.fasfc.be/animals/travelling-pets> |
| BG | Bulgaria(2) | [ukraine@bfsa.bg](mailto:ukraine@bfsa.bg)  [BC@bfsa.bg](mailto:BC@bfsa.bg)  [AHW@bfsa.bg](mailto:AHW@bfsa.bg) |  |
| CH | Switzerland(1)(2) | [petsukraine@blv.admin.ch](mailto:petsukraine@blv.admin.ch) | [Reisen\_mit\_Heimtieren(admin.ch)](https://www.blv.admin.ch/blv/en/home/tiere/reisen-mit-heimtieren.html)  <https://www.blv.admin.ch/blv/en/home.html> |
| CY | Cyprus(1)(2) | Director of Veterinary Services:  [director@vs.moa.gov.cy](mailto:director@vs.moa.gov.cy);  Veterinary Services Larnaca:  [dvs.larnaca@vs.moa.gov.cy](mailto:dvs.larnaca@vs.moa.gov.cy);  Vet. Serv. BIP Larnaca International Airport:  [biplac@vs.moa.gov.cy](mailto:biplac@vs.moa.gov.cy) |  |
| CZ | Czech Republic(1)(2) | [int@svscr.cz](mailto:int@svscr.cz) | [https://www.svscr.cz/zdravi-zvirat/](https://urldefense.com/v3/__https:/www.svscr.cz/zdravi-zvirat/__;!!DOxrgLBm!Ruj_ckKKHm0t73Y6o9bd6lpoJqttICXt74mmpY5V9BsIs3pIku-W4yaf9x3sdPhosURbuaM$) |
| DE | Germany(1)(2) | [UkraineHeimtiere@bmel.bund.de](mailto:UkraineHeimtiere@bmel.bund.de) | <https://www.bmel.de/DE/themen/tiere/haus-und-zootiere/einreise-heimtiere-ukraine.html> |
| DK | Denmark(1)(2) | [email@fvst.dk](mailto:email@fvst.dk) | <https://www.foedevarestyrelsen.dk/english/ImportExport/Travelling_with_pet_animals/Pages/Pets-and-the-situation-in-Ukraine.aspx> |
| EE | Estonia(1)(2) | [darja.trohhatsova@pta.agri.ee](mailto:darja.trohhatsova@pta.agri.ee)  [pta@pta.agri.ee](mailto:pta@pta.agri.ee) | <https://pta.agri.ee/koera-kassi-ja-valgetuhkruga-ukrainast-eestisse>  (Information available in Estonian, English, Ukrainian and Russian) |
| EL | Greece(1)(2) | [petsukraine@minagric.gr](mailto:petsukraine@minagric.gr) |  |
| ES | Spain(1)(2) | [importacionanimal@mapa.es](mailto:importacionanimal@mapa.es) | ES: <https://www.mapa.gob.es/es/ganaderia/temas/sanidad-animal-higiene-ganadera/protocoloanimalesdecompaniaucraniadefinitivo_1_tcm30-614144.pdf>  EN : <https://www.mapa.gob.es/es/ganaderia/temas/sanidad-animal-higiene-ganadera/protocolofactionsintheeventofthearrivalofpetanimalsfromukraine_1_tcm30-614604.pdf> |
| FI | Finland(1)(2) | [kolmasmaa@ruokavirasto.fi](mailto:kolmasmaa@ruokavirasto.fi) | <https://www.ruokavirasto.fi/en/companies/import-and-export/import/animals-and-animal-products/topical/> |
| FR | France(1)(2) | [import.dgal@agriculture.gouv.fr](mailto:import.dgal@agriculture.gouv.fr) | <https://agriculture.gouv.fr/rage-informations-grand-public-et-voyageurs> |
| HR | Croatia(1)(2) | [veterinarstvo@mps.hr](mailto:veterinarstvo@mps.hr) | EN: <http://www.veterinarstvo.hr/default.aspx?id=4811>  HR: <http://www.veterinarstvo.hr/default.aspx> |
| HU | Hungary(2) | [aai@nebih.gov.hu](mailto:aai@nebih.gov.hu) | <https://portal.nebih.gov.hu/ua-pet> |
| IE | Ireland(1)(2) | * Dublin Airport (+353 (0) 87 417 8986)   [petmove@agriculture.gov.ie](mailto:petmove@agriculture.gov.ie)   * Dublin Port   [dubport.petmove@agriculture.gov.ie](mailto:dubport.petmove@agriculture.gov.ie)   * Shannon Airport   [PetsShannon@agriculture.gov.ie](mailto:PetsShannon@agriculture.gov.ie)   * Cork Airport   [corkpetmove@agriculture.gov.ie](mailto:corkpetmove@agriculture.gov.ie)   * Ringaskiddy Port, Cork   [corkpetmove@agriculture.gov.ie](mailto:corkpetmove@agriculture.gov.ie)   * Rosslare Europort   [europort@agriculture.gov.ie](mailto:rosslare.europort@agriculture.gov.ie) | <https://www.gov.ie/en/publication/21d40-pet-travel/> |
| IT | Italy(1)(2) | [UA-pets@sanita.it](mailto:UA-pets@sanita.it) | <https://www.salute.gov.it/portale/news/p3_2_1_1_1.jsp?lingua=italiano&menu=notizie&p=dalministero&id=5820>  (Information available in Italian and English) |
| LT | Lithuania(1)(2) | [ukrainepets@vmvt.lt](mailto:ukrainepets@vmvt.lt) | <https://vmvt.lt/naujienos/temporary-procedure-pet-animals-entering-lithuania-ukraine-updated-links?language=en> |
| LV | Latvia(1)(2) | [pasts@pvd.gov.lv](mailto:pasts@pvd.gov.lv) |  |
| LU | Luxembourg(1)(2) | [info@asv.etat.lu](mailto:info@asv.etat.lu) |  |
| MT | Malta(1)(2) | [petstravel.mafa@gov.mt](mailto:petstravel.mafa@gov.mt)  (+356 21650393) | <https://agrikoltura.gov.mt/en/vrd/Pages/travelPet.aspx> |
| NL | Netherlands(1)(2) | Amsterdam-Schiphol airport  [aas@nvwa.nl](mailto:aas@nvwa.nl)  Any other place  [info@nvwa.nl](mailto:info@nvwa.nl) |  |
| NO | Norway(1)(2) | [postmottak@mattilsynet.no](mailto:postmottak@mattilsynet.no) | <http://www.mattilsynet.no/ukraina> |
| PL | Poland(1)(2) | [konfliktua@wetgiw.gov.pl](mailto:konfliktua@wetgiw.gov.pl) | <https://www.wetgiw.gov.pl/> |
| PT | Portugal(1)(2) | [acsccdim@dgav.pt](mailto:acsccdim@dgav.pt)  Teresa Mello e Castro: [tcastro@dgav.pt](mailto:tcastro@dgav.pt)  Paula Domingos: [pdomingos@dgav.pt](mailto:pdomingos@dgav.pt) | <https://www.dgav.pt/destaques/noticias/entrada-em-portugal-de-refugiados-da-ucrania-com-animais-de-companhia/> |
| RO | Romania(1)(2) | [infoucraina@ansvsa.ro](mailto:infoucraina@ansvsa.ro) | [http://www.ansvsa.ro/blog/derogari-pentru-intrarea-pe-teritoriul-romaniei-a-animalelor-de-companie-din-ucraina/](https://urldefense.com/v3/__http:/www.ansvsa.ro/blog/derogari-pentru-intrarea-pe-teritoriul-romaniei-a-animalelor-de-companie-din-ucraina/__;!!DOxrgLBm!Xn8CVOLNV2vekB49D_s6vYMJThTb31Dkqz8o638JPjSuttgMcSF1qKjQ4w5ygFAKHTKXhFqrNgA$) |
| SE | Sweden(1)(2) | [PetUkraine@jordbruksverket.se](mailto:PetUkraine@jordbruksverket.se) | <https://jordbruksverket.se/languages/english/movement-of-dogs-cats-and-ferrets>  <https://jordbruksverket.se/om-jordbruksverket/krisberedskap/rysslands-invasion-av-ukraina>  (Information available in Swedish, Russian and Ukrainian) |
| SI | Slovenia(1)(2) | [pets-crisisUA.uvhvvr@gov.si](mailto:pets-crisisUA.uvhvvr@gov.si) | SI: <https://www.gov.si/novice/2022-02-28-odstopanja-za-netrgovske-premike-hisnih-zivali-zaradi-izrednih-razmer-v-ukrajini/>  EN: <https://www.gov.si/en/news/2022-02-28-derogation-for-non-commercial-movements-of-pets-due-to-the-exceptional-situation-in-ukraine/> |
| SK | Slovakia(1)(2) | [pets.ua@svps.sk](mailto:pets.ua@svps.sk) | SK: <https://www.svps.sk/>  EN: <https://www.svps.sk/english/>  PERMIT/ДОЗВІЛ/POVOLENIE  <https://www.svps.sk/zakladne_info/El_Tlaciva.asp?hot=u1#ukrajnasz> |

1. Member States and EEA/EFTA countries that have given express permission to publish contact information during the Ukrainian crisis.
2. Member States and EEA/EFTA countries that have expressly indicated that they **DO NOT** allow the entry of stray animals, animals from shelters, if the requirements of the applicable legislation are not met.

| **Non-EU countries specific arrangements for pet animals** | | **Contact information** | **Web page for further information** |
| --- | --- | --- | --- |
| **ISO code** | **Name** |
| CA | Canada |  | [https://inspection.canada.ca/travelling-with-pets-food-or-plants/eng/1573770102207/1573770205327](https://urldefense.com/v3/__https:/inspection.canada.ca/travelling-with-pets-food-or-plants/eng/1573770102207/1573770205327__;!!DOxrgLBm!TUkhRPgJRZugdttzyD_OnJklFMweM-dYHCWyIPWVenezMbSu7EOXlLS9Og5MhKRIrFDkl6Ci$) |
| GB | Great Britain(2) | [pettravel@apha.gov.uk](mailto:pettravel@apha.gov.uk)  Hotline: +44 3000 200 301  Pet travel helpline: +44 370 241 1710 | [Bringing your pet dog, cat or ferret to Great Britain - GOV.UK (www.gov.uk)](https://urldefense.com/v3/__https:/eur03.safelinks.protection.outlook.com/?url=https*3A*2F*2Fwww.gov.uk*2Fbring-pet-to-great-britain&data=04*7C01*7CChristine.Middlemiss*40defra.gov.uk*7C31fc23e7a759408b545108da02a6be84*7C770a245002274c6290c74e38537f1102*7C0*7C0*7C637825212438159451*7CUnknown*7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0*3D*7C7000&sdata=kxv5tOFW9yisIkSWUaWgaxZWxy23lMSWMB0Wk98qeZg*3D&reserved=0__;JSUlJSUlJSUlJSUlJSUlJSU!!DOxrgLBm!XcqrhClRAhtpjKzuFZ8LcF5Ev__MkRPKzaGUWFAUgFJgSg3TMYdPO29z9xXAIJEusSGDUnGb9OYK$)  [https://www.gov.uk/guidance/put-your-pet-in-rabies-quarantine](https://urldefense.com/v3/__https:/eur03.safelinks.protection.outlook.com/?url=https*3A*2F*2Fwww.gov.uk*2Fguidance*2Fput-your-pet-in-rabies-quarantine&data=04*7C01*7CChristine.Middlemiss*40defra.gov.uk*7C31fc23e7a759408b545108da02a6be84*7C770a245002274c6290c74e38537f1102*7C0*7C0*7C637825212438159451*7CUnknown*7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0*3D*7C7000&sdata=PmHb04A5w*2B*2B*2FUbW1K*2Fu0xuYgr*2FSkrjblyrMHpLh72tM*3D&reserved=0__;JSUlJSUlJSUlJSUlJSUlJSUlJSUlJSU!!DOxrgLBm!XcqrhClRAhtpjKzuFZ8LcF5Ev__MkRPKzaGUWFAUgFJgSg3TMYdPO29z9xXAIJEusSGDUkVp69Y_$) |
| IL | Israel | Hotline: +972-3-9485555 | <https://www.gov.il/he/departments/news/facilitating_the_import_of_pets>  (Only available at this moment in Hebrew) |
| US | United States |  | [www.cdc.gov/dogpermit](https://urldefense.com/v3/__https:/gcc02.safelinks.protection.outlook.com/?url=http*3A*2F*2Fwww.cdc.gov*2Fdogpermit&data=04*7C01*7C*7Ca2c8df60264640a4fb4a08da05bd8dc3*7Ced5b36e701ee4ebc867ee03cfa0d4697*7C0*7C0*7C637828608920722142*7CUnknown*7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0*3D*7C3000&sdata=fYnaupcJ*2FqSil7T*2FlcExgi4jrLAK9Z3BDczOS6cj4Sk*3D&reserved=0__;JSUlJSUlJSUlJSUlJSUlJSUl!!DOxrgLBm!UPH_IiajGekYnuyCjn7nxyjxgLuicy9fl1W97VNE5Ta-U_idKGWGT9Migaok9RYvvvt9x2OD$) |